Hi [Customer Name],

Our favorite part of the job is saying, “Problem solved!”

Your product has been inspected and repaired. It passed all of our diagnostic tests and is   
now working correctly.

If your product uses a battery it may need a **24 hour charge** before its ready to use.

If you have any questions, please contact us at:

Have a great day!

Asurion  
Your Protection Plan Administrator

|  |  |  |
| --- | --- | --- |
| **CLAIM INFORMATION** | | |
| **Service Request (SR#): [SRNUMBER]** | **Date Received: [DATERECEIVED]** | **Date Shipped: [DATESHIPPED]** |
| **PRODUCT INFORMATION** | | |
| **Product: [PRODUCT]** | **Model: [MODEL]** | |
| **Manufacturer: [MAKE]** | **Serial#: [SERIAL]** | |
| **BOX CONTENTS** | | |
|  | | |
| **REPAIR SUMMARY/COMMENTS** | | |
| **Please note that cosmetic damage such as scratches or dents that do not impede the functionality of the product is not covered per the terms of your service contract.** | | |